

GPM Pediatrics, PC is proud to announce that both our Brooklyn and Staten Island Offices have been recognized by the National Committee for Quality Assurance (NCQA) as Level III Patient-Centered Medical Home (PCMH), the highest level possible!



What is a Patient Centered Medical Home?

The PCMH program identifies practices that promote partnerships between individual patients and their personal clinicians. It was developed to assess whether clinician practices are functioning as medical homes and recognize them for these efforts. Program standards emphasize the use of systematic, patient-centered, coordinated care that supports access, communication and patient involvement, enhancing the patient-clinician partnership.

As Your Patient Centered Medical Home We Will:

- Take care of your child when he/she is sick and well.
- Help plan your child's care and/or set goals for care, now, and in the future.
- Talk with you about any testing, treatment, or referrals that your child needs.
- Review a comprehensive care plan if your child has special health care needs.
- Work with your and other care providers/specialists to coordinate care across multiple settings.
- Online electronic access to your child's records.
- Give equal access to all our patients regardless of source of payment. We are dedicated to working with our patients to arrange payment plans when necessary.
- Respect the wants, needs, and personal preferences of our children and their families and our goal is to provide exceptional care in a comfortable, welcoming, and unique environment for children.

What Do We Expect From You and Your Child?

- Share information with our team of providers and staff and make sure the provider knows each child's entire medical history.
- Routinely communicate your child's needs, family needs, or changes in your child's health.
- Remember to tell our team about any care your child received between visits to our office (such as emergency room visits, urgent care clinics, or specialist visits).
- Request that any other doctor your child sees, sends us a report including copies of lab work, test results, and any imaging results.
- Keep your child's appointments as scheduled.
- Adhere to the action plan designed by your child's provider.
- Know your insurance and what it covers.
- Complete a patient satisfaction survey from time to time to let us know how we are doing, and what we can do to improve communication or care to you and your child. (These can be found in our exam rooms and on our website).